

# Dove Electronics Returned Materials Authorisation (RMA) Form

[Back to Contents Page](#)

This form must be completed before this application can be processed:

Reason for Return (please tick one):  Credit  Warranty  Charge  Fwd Replace  
(order no. required)

Contact Name

Company

Delivery Address

Phone  Fax

Product to be returned (Dove product code if known)

Serial Numbers

Dove Order No.  Date

Invoice No.  Date

Full details of fault/reason for return

Dove Electronics reserves the right to charge a restocking fee of the greater of either \$30 or 15% of the value of the goods, plus GST. **Freight will not be credited**

Restocking Fee agreed to and accepted by:

Signature  Name

## WAIT UNTIL YOU RECEIVE AUTHORISATION BELOW BEFORE RETURNING ANY GOODS

Your request to return goods is  Declined because

Accepted Please action within 7 days

RMA No:

An RMA number does not guarantee that the goods will be credited or serviced.

Pack Product securely and send to:

**Dove Electronics Ltd**  
**10 Print Place, Middleton, CHRISTCHURCH**  
**OR**  
**Dove Electronics Ltd**  
**71 Hugo Johnston Drive, Penrose, AUCKLAND**

**Write the RMA number clearly on the packaging** near the address label. For non faulty goods being returned, please **do not mark** the original packaging as this would make the product unsaleable, and unacceptable for return.